

“WALLBANGERS”



WELCOME ABOARD



Dear Future Wallbanger,

Congratulations on your assignment to the World-Famous VAW-117 Wallbangers! You are joining a fine tradition of Family, Pride, and Professionalism.

Based in Point Mugu, California, the Wallbangers are a dedicated group of professionals who execute their individual missions in order to provide precise Command & Control (C2) and Airborne Early Warning (AEW) missions to the Carrier Air Wing.

Before and after your arrival to VAW-117, your sponsor will guide you through your transition and assist you with your check-in process. If you have not received a sponsor assignment, please contact NC1 Strader (rachel.singh@navy.mil). Our command Ombudsman is Mrs. Stephanie Slepicka and Cynthia Trevino. They are the bridge between the command and its family members, especially when the command is deployed. They can be reached at (805) 258-9278. You can also start seeing what BANGER NATION is all about at our Facebook page: www.facebook.com/vaw117

Welcome to the best Hawkeye squadron on the West Coast. From the men and women of VAW-117, we look forward to your arrival.

Randy C. Cruz
Commanding Officer

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Carrier Airborne Command and Control

Squadron One One Seven



Commanding Officer

Commander Randy Cruz

Commander Randy Cruz

United States Navy

A native of Pittsburg, California, CDR Randy Cruz graduated from the United States Naval Academy in 1997 with a Bachelor of Science in Systems Engineering. After commissioning, CDR Cruz completed Primary and Intermediate flight training in Pensacola, FL and chose to fly the E-2C Hawkeye. After reporting to VAW-120, in Norfolk, VA as a prospective Fleet Replacement NFO, he earned his wings of gold as a Naval Flight Officer in May 1999.

His first assignment was with the VAW-113 Black Eagles, located in Point Mugu, CA. He deployed onboard USS Abraham Lincoln (CVN 72) to the Persian Gulf in support of Operations SOUTHERN WATCH and ENDURING FREEDOM. During this tour, he graduated from the TOPGUN Airborne Intercept Controller course and the Advanced Mission Commander Course in Fallon, NV. He served as the Aircraft Division, Assistant Maintenance, Training, and Legal Officer.

In 2003, CDR Cruz reported to the United States Naval Test Pilot School (USNTPS) in Patuxent River, MD. Upon graduation with Class 124 from USNTPS, he continued on to Air Test and Evaluation Squadron TWO ZERO (VX-20). As an E-2C Project Officer from January 2004 to January 2006, he conducted developmental tests and managed numerous test programs including the Group II Mission Computer Replacement Program, NP2000 Propeller System Weapons System Evaluation, ALQ-217 Electronic Support Measures, and E-2C Foreign Military Sales for Taiwan and Egypt. While serving as a project officer, CDR Cruz earned his Master of Science degree in Aviation Systems from the University of Tennessee Space Institute.

In 2006, CDR Cruz's next assignment brought him to the Kingdom of Bahrain, where he served as the Tomahawk Land Attack Missile (TLAM) Senior Mission Planner and Weaponeer. Additionally, he was the Strike Planning Cell Assistant Officer-In-Charge for NAVCENT/5th Fleet operations where they pioneered practices that shortened the TLAM strike kill chain to support Special Operations Forces and Time Sensitive strike requirements.

In July 2007, CDR Cruz reported to ACCLOGWING in Point Mugu, CA, to run the E-2D Advanced Hawkeye Fleet Integration Team. There he orchestrated the Manpower, Facilities, and Training efforts to bring the E-2D to Initial Operational Capability.

In October 2008, CDR Cruz reported to the VAW-112 Goldenhawks for his department head tour where he served as the safety and maintenance officer. Deployed onboard USS John C. Stennis (CVN 74), they conducted a traditional WESTPAC deployment in the 7th Fleet Area of Responsibility. While at VAW-112, he received the Navy-Marine Corps Association Leadership Award.

In December 2010, CDR Cruz reported to the Naval Strike and Air Warfare Center in Fallon, NV to be the Deputy Assistant Chief of Staff for C2ISR, qualifying as a Weapons and Tactics Instructor, and acting as the Executive Officer for the Carrier Airborne Early Warning Weapons School.

CDR Cruz has accumulated over 2000 hours in 20 different aircraft and 391 carrier arrested landings. His personal decorations include the Meritorious Service Medal, an Air Medal, four Navy Commendation Medals, two Naval Achievement Medals and various unit and individual awards.

Carrier Airborne Command and Control Squadron One One Seven



Executive Officer

Commander Andrew Gilbert

Commander Andrew Gilbert

United States Navy

CDR Gilbert attended Georgia Tech where he earned a bachelor's degree in Aerospace Engineering in Sep 1998. He then completed Officer Candidate School on NAS Pensacola, FL, where he obtained a commission in Jan 1999. He selected as an E-2C Hawkeye pilot and earned his wings as a Naval Aviator in Sept 2000.

In November of 2000 CDR Gilbert reported to VAW-120 in Norfolk, VA, for initial training in the E-2C Hawkeye. Upon completion he was assigned to the VAW-121 Bluetails based in Norfolk, VA from November 2001 until February 2005. With the Bluetails, he completed deployments on the USS JOHN F KENNEDY (CV 67) in support of Operation ENDURING FREEDOM over Afghanistan as well as on USS GEORGE WASHINGTON (CVN 73) in support of Operation IRAQI FREEDOM. During this tour he served as Public Affairs Officer, Aircraft Division Officer, and Assistant Operations Officer.

Following his tour with VAW-121, CDR Gilbert reported back to VAW-120 in March of 2005 as an instructor pilot. During his three years there he trained students to fly the E-2C and personally shepherded five classes through CQ. His primary ground job at VAW-120 was as Quality Assurance Officer for a 300 person maintenance department servicing twelve E-2Cs and C-2As.

CDR Gilbert's next assignment took him to Iraq from March 2008 until Apr 2009 where he served as Electronic Warfare Officer (EWO) with the Army's 3rd Armored Cavalry Regiment and the 25th Infantry Division's Separates Brigade.

After returning from Iraq, CDR Gilbert reported for duty as a Department Head with the VAW-115 Liberty Bells in August 2009, forward stationed in Atsugi, Japan. During this tour he held the positions of Administrative, Operations, and Maintenance Officer while conducting three deployments with the CVW-5 Badmen onboard the USS GEORGE WASHINGTON, where he earned 'CVW-5 Top Hook' during his final deployment.

CDR Gilbert then reported to the Naval War College in Newport, RI, in January 2012 where he earned a Master of Arts Degree in National Security and Strategic Studies. He next reported to USSOCOM HQ for duty with the J33 Global Support Group for Europe and Africa. During this time he was assigned as the USSOCOM J3 LNO to the SOCOM National Capitol Region Office for 2 months and to augment Special Operations Command Africa HQ for 5 months in Stuttgart, Germany.

CDR Gilbert has over 3100 Hawkeye hours and 380 arrested landings.

**Carrier Airborne Command and Control
Squadron One One Seven**



Command Master Chief

CMDCM(AW/SW) James Ritch

CMDCM (AW/SW) James Ritch

United States Navy

A native of Woodland, CA. Master Chief Ritch, enlisted in the Navy in January 1990 and attended basic training in Orlando, FL. He graduated from Electronics Technician Class A School in Great Lakes, IL in 1991 and attended Electronics Technician Class C School, Identification Friend or Foe (IFF) in San Diego, CA prior to his first permanent duty assignment.

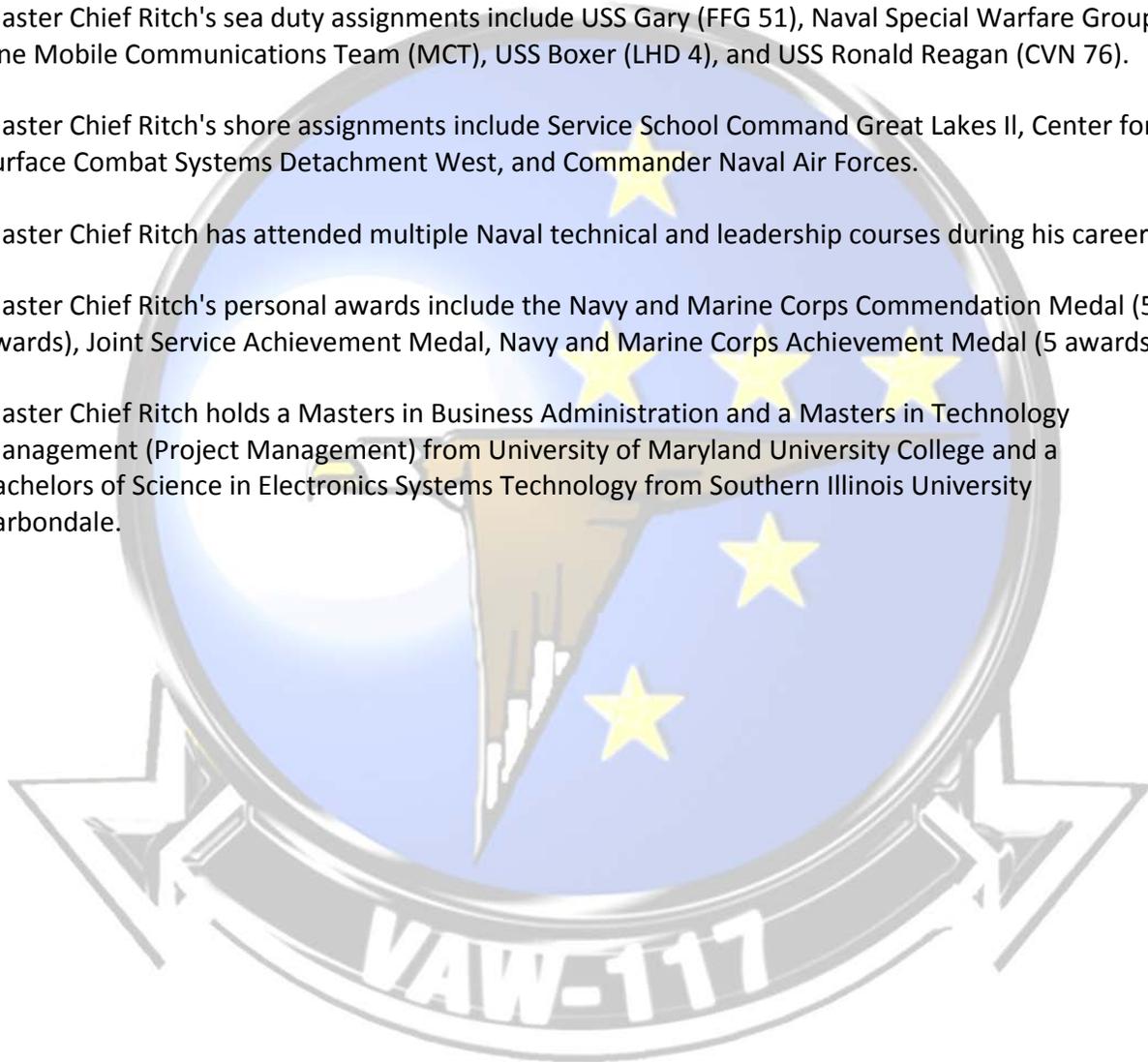
Master Chief Ritch's sea duty assignments include USS Gary (FFG 51), Naval Special Warfare Group One Mobile Communications Team (MCT), USS Boxer (LHD 4), and USS Ronald Reagan (CVN 76).

Master Chief Ritch's shore assignments include Service School Command Great Lakes II, Center for Surface Combat Systems Detachment West, and Commander Naval Air Forces.

Master Chief Ritch has attended multiple Naval technical and leadership courses during his career.

Master Chief Ritch's personal awards include the Navy and Marine Corps Commendation Medal (5 awards), Joint Service Achievement Medal, Navy and Marine Corps Achievement Medal (5 awards).

Master Chief Ritch holds a Masters in Business Administration and a Masters in Technology Management (Project Management) from University of Maryland University College and a Bachelors of Science in Electronics Systems Technology from Southern Illinois University Carbondale.



Brief Squadron Overview

DATE FOUNDED: 1 July 1974, as part of Fighter Early Warning Wing, U.S. Pacific Fleet

BASED OUT OF: Naval Base Ventura County Point Mugu, California

CURRENT COMMANDING OFFICER: Commander Randy C. Cruz

MISSION:

VAW-117 provides Command and Control and Airborne Early Warning any time, any place in order to accomplish our warfare commander's intent. The Wallbanger team stands ready to deliver time critical situational awareness and decisions necessary to support our Navy-Marine Corps, Joint, and Coalition partners. Our current focus is to ensure the combat readiness of this squadron, the CVW-7 Freedom Fighters and the Harry S. Truman Carrier Strike Group.

BRIEF HISTORY:

The Wallbangers were established at NAS North Island, CA on July 1st, 1974, as part of Fighter Early Warning Wing, U.S. Pacific Fleet. The squadron received its first E-2B aircraft in October 1974, and, a year later, they deployed to the Mediterranean Sea aboard USS Independence (CV 62). The squadron made its first Western Pacific (WESTPAC) deployment with Carrier Air Wing TWO aboard USS Ranger (CV 61) in February 1979.

Since the establishment of VAW-117, the Wallbangers have made several advancements and consistently found themselves at the tip of the spear. During the 1988 WESTPAC aboard USS Enterprise (CVN 65,) VAW-117 played a key role in Operation Praying Mantis during which an Iranian ship was destroyed.

The onset of Operation Desert Shield/Desert Storm led to the most accelerated turn around training cycle ever. Aboard USS Abraham Lincoln's (CVN 72) maiden WESTPAC voyage in May of 1991, VAW-117 assisted in the evacuation from the Philippines after the eruption of Mount Pinatubo during Operation Fiery Vigil. The Wallbangers were awarded the Joint Meritorious Unit Award for their efforts in assisting the evacuation.

After the terrorist attacks of September 11th, 2001, the Wallbangers and Carrier Air Wing ELEVEN (CVW-11) were among the first aircraft to lead the strikes in Afghanistan as part of Operation Enduring Freedom. The squadron flew an unprecedented amount of combat sorties in support of air and ground operations. The extensive radar and communication equipment on board the E-2C Hawkeye allowed the Wallbangers to become a vital part of our nation's anti-

terrorist operations.

During the 2013 WESTPAC/C5F/C6F deployment, the Wallbangers established themselves as airborne Command and Control subject matter experts. Fusing organic sensor data and national asset information to enhance real-time decision making, they innovated Hawkeye capabilities and acted as liaisons from CVW-11 with the Combined Air and Space Operations Center (CAOC.) The squadron also enhanced Joint Surface Warfare tactics with Department of Defense partners. Overall, VAW-117 continued the tradition of innovative excellence with which the Hawkeye community prides itself.

AIRCRAFT FLOWN: E-2C Hawkeye

NUMBER OF PEOPLE IN UNIT: 150 officers and enlisted

SIGNIFICANT MOMENTS/ACCOMPLISHMENTS:

The Wallbangers returned home in December 2013 after an eight and one half month Western Pacific (WESTPAC)/Operation Enduring Freedom (OEF) deployment aboard the Everett-based aircraft carrier USS Nimitz (CVN 68). VAW-117 flew missions in support of OEF as a part of CVW-11. During the deployment, the Wallbangers flew over 500 missions, culminating in more than 1,900 mishap-free flight hours. The Wallbangers earned the Commander, Naval Air Forces Pacific Battle Efficiency Award, Chief of Naval Operations Safety "S", the Golden Anchor for retention excellence, the Blue "M" for medical readiness, and the Rear Admiral Akers Award for airborne early warning excellence.

How to locate us?

TRAVEL BY AIR

If you are arriving by air, you can fly into Los Angeles International Airport or Bob Hope Airport in Burbank and take any commercial commuter bus to Camarillo or Oxnard and then by rental car or taxi to Point Mugu. Bob Hope Airport also has commuter trains that connect to the Camarillo train station. Various commuter bus companies include Roadrunner Shuttle at (805) 988-4228 and Airporter Ventura County at (805) 620-7762. From there, NBVC Point Mugu is a short taxi cab ride away. Yellow Cab Co. can be reached at (805) 383-5544 and AAA Cab Co. at (805) 437-7900.

TRAVEL BY CAR

Should you opt to travel by car, from Los Angeles, CA. take the 101 N. to Las Posas Rd., head west about 6 miles to gate 3 (Las Posas Gate) turn right at the road just prior to gate. Take that frontage road that runs along PCH-1 right before the gate and follow around to second stop sign and turn left to the North Mugu Rd Gate. From gate, continue straight and turn left in front of the air strip (just after the car wash.) At second stop sign turn right (13th Street.) At the end of the road is Hanger 533 directly in front of you. If we are deployed, return via the opposite direction from the Hangar on same road to building 50 and check in with duty personnel.

If arriving from Northern California, take exit 101 S. exit at Las Posas Rd. following the above directions to the Main Gate.

If you are coming from the east from Interstate 5 either North or South, you will exit at the Ventura 126 Freeway. Take 126 West to Victoria Ave., South to 101 S. freeway entrance. From there exit at Las Posas Rd. following the above directions to the Main Gate. A map of the base is located on page 27.



What to do upon arrival.

Step 1: First of all, Welcome to the Wallbangers of VAW-117!

Upon your arrival, your orders will be endorsed, either through the Duty Office (SDO or ASDO) or the Admin Receipt Clerk. **If the squadron is deployed you will need to check into COMACCLOGWING, building 50 at NBVC Ventura County Point Mugu.** This endorsement is very important because it determines when to stop your leave or travel status.

Step 2:

When you arrive, you will be introduced to your Sponsor. Your sponsor will be your guide through the check in process. He or she will show you the squadron spaces and important locations on the base (i.e. PSD, Medical, Dental, Housing Office, etc). Obtain a check-in sheet from the ADMIN Office from the Receipt Clerk. Your sponsor will assist you during the check-in process which should be completed within 3 working days.

Step 3: When you check-in with the receipt clerk, you will need to do the following:

- Complete a Travel Claim (Bring all receipts)
- Verify your Page 2 (Dependency application/record)
- Verify your SGLI (Service Group Life Insurance).

****Important information to have with you when you check in with ADMIN:**

- Recall Address (Residence address or Barracks # and room and Phone number)
- Dependents recall address (If not the same as residence address and phone numbers)

Welcome to Naval Base Ventura County - NAS Point Mugu

The information provided here is intended to help you and your family as you transition to your new assignment. Southern California is an exciting place and offers activities for every interest. With all of the sights of Los Angeles within an hour's drive south, and beautiful Santa Barbara only 45 minutes to the north, you and your family will have little trouble finding something to see or do. Visit www.cnic.navy.mil/Ventura/index.htm for more information.

Another valuable source of information to help you with move-related and installation questions is Military One Source, located at

<http://www.militaryinstallations.dod.mil/MOS/f?p=MI:ENTRY:0>. The Military One Source website contains a host of information pertinent to duty stations and services available.

Naval Base Ventura County (NBVC) is separated into two main, geographically separated bases, both of which provide services for military personnel. The VAW-117 Hangar and COMACCLOGWING (Commander Airborne Command and Control and Logistics Wing, administratively in command of VAW squadrons) are both located at NBVC Point Mugu. NBVC Port Hueneme is home to the Navy Seabees and contains your main medical treatment facility (MTF) in the area, a commissary and NEX, PSD, and other support detachments.



Command Career Counselor

Stay Navy! It's the wise choice.

Today's Navy is the most accommodating it has been in a very long time. This is the time to stay and take advantage of all the new opportunities. The benefits to staying Navy until Fleet Reserve eligibility are too numerous to mention in their entirety but when you consider travel locations, SRB, 100% Tuition Assistance, MGIB, NCPACE, TSP and world-wide assignment with lifelong retainer pay after only 20 years of service to your country you have to feel like pinching yourself. In light of the recent market volatility and employment uncertainty in the civilian sector, the job security is welcome peace of mind for your future and your family's future.

Contact Information

VAW-117 Retention Advisor / Career Counselor
NC1(SW/IDW) Strader
Telephone: 805-989-5350
DSN: 351- 5350
FAX: DSN 351-5363
NBVC Point Mugu, CA 93042



Tuition Assistance: Tuition Assistance (TA) is the Navy's educational financial assistance program. It provides active duty personnel funding for tuition costs for courses taken in an off-duty status at a college, university or vocational/technical institution, whose regional or national accreditation is recognized by the U.S. Department of Education. Approved Institutions http://www.ed.gov/admins/finaid/accred/accreditation_pg6.html#NationallyRecognized.

9/11 GI Bill: This benefit provides up to 36 months of education benefits, general benefits payable for 15 years following your release of active duty, or in many cases, concurrently with active duty obligation.

NCPACE: Distance Learning NCPACE, sometimes referred to as "Technology Delivered" NCPACE, is provided by ten colleges and universities. Collectively, they offer over two hundred and seventy courses at the undergraduate and graduate levels. Several associate degrees, bachelor's degrees and a few Masters degrees are available through Distance Learning NCPACE. Degree Maps are available in the 'NCPACE Colleges' section on the website. <http://www.dlnpace.com>

TSP: A defined retirement contribution plan offered to Federal Employees. While service members are not given a match to their retirement contributions, their contributions grow tax-free and investment options have the lowest expense ratios in the country.

Reference Information

GATE INFORMATION

GATE 1 (Main Road Gate) :

CLOSED

GATE 2 (North Mugu Road Gate) :

OPEN 24/7 HOURS

GATE 3 (Las Posas Gate)

Mon - Sun Monday - Friday 0600 - 1800, except for Federal Holidays

GATE 3 (Las Posas Gate) Commercial Vehicle Inspection

0700-1430

Mon - Fri Closed Holidays

Guest driving passes can be obtained by going to the Pass and ID Office. Check the following website for details:

https://cnic.navy.mil/regions/cnrsw/installations/navbase_ventura_county/about/installation_guide.html

Location: NBVC Port Hueneme Pass and ID Office, Building 1183

Phone: 805-982-5003

Hours: Monday through Friday 6:30 am to 5:00 pm

Saturday from 8:00 to Noon

IDENTIFICATION CARDS

ID Card issuance, and DEERS/RAPIDS registration may be completed at the Port Hueneme PSD Office and the Pass and ID Office per the following guidance:

- **To make an appointment** you may visit the Appointment Scheduler website, <https://rapids-appointments.dmdc.osd.mil/>
 - For appointments at PSD Port Hueneme, enter "PORT HUENEME" in the search by site field and click "GO". PSD Port Hueneme office location will appear. Click "SELECT". Available dates for appointments are shown on the Appointment Calendar in green. Other information such as Office Location, Hours of Operation, Documentation Requirements and more are also provided on this page.
- **Card Issuance Office** is located at NBVC Port Hueneme; 2600 Dodson Street, Bldg. 1169,

Room 1600; Port Hueneme, CA 93043-3333; Commercial: 805-982-5367 Fax: 805-982-3129. Hours of operation are M-F 0730-1600.

- **Service members are required** to add dependents to DEERS/RAPIDS before adding them to their Page 2. Per the Privacy Act regulations governing the Record of Emergency Data, Page 2, the document cannot be E-Mailed or faxed under any circumstances. Please keep the copy you are given at the time of update. If you do not have a current copy of your Page 2, you may print one from the Web Enabled Record Review (WERR) link through BUPERS Online. Below, you will find an explanation of DEERS and how get dependents into the DEERS system, if they are not already.

MEDICAL SERVICES

There are several Medical Care Centers in the NBVC area. Due to the large amount of military personnel and dependents in the local NBVC area, Navy Medical has established an appointment system to ensure fairness and efficiency.

• NAVAL HEALTH CLINIC - PORT HUENEME

Appointment Telephone Number: (805) 982-6320

Locations: 162 First Street, Building 1402

The Primary Care Clinic is where each patient will be seen, the medical problem diagnosed, and medical treatment begun. This facility is the main medical treatment facility in the area and will be utilized for you and your family for medical treatment.

• BRANCH MEDICAL CLINIC - POINT MUGU

Appointment Telephone: (805) 989-7213

Location: 1 Dispensary Road (Building 5)

Medical at Point Mugu is an Active Duty Only clinic and is your primary clinic for service-related medical needs, to include sick call, annual dental exams, and immunizations. Your medical records will also be stored here. Clinic hours are below:

Clinic Hours:	0730-1600
Sickcall:	0730-0800
Physical Exams/BMR/Screenings:	0900-1100
Primary Care appointments:	1300-1500

TRICARE WEBSITE

There are various medical facilities in the area surrounding NBVC which may be utilized to include clinics, centers, and hospitals. Locations and services can be found at <http://www.tricare.mil/mtf/>.

DEFENSE ENROLLMENT ELIGIBILITY REPORTING SYSTEM (DEERS)

<https://rapids-appointments.dmdc.osd.mil/>

DEERS is a system used in conjunction with the military identification card for determining eligibility for medical care. Enrollment in DEERS is mandatory. Dependent enrollment is accomplished by filling out the DD Form 1172 (dependent ID card application form). If you have an addition to the family your spouse will need to notify personnel and have your new baby entered into the DEERS system to have medical coverage. Most dependents have already been enrolled through application for their ID card. However, if you are not enrolled, your sponsor needs to see his Personnel Officer or the Personnel Support Detachment (PSD). DEERS eligibility expires every four year or when your dependent I.D. card expires.

TRICARE

UnitedHealthcare Military West (TRIWEST): (877) 988-9378

ALL SERVICE MEMBERS AND EACH FAMILY MEMBER MUST ENROLL WITH TRIWEST USING THE FOLLOWING WEBSITE, WWW.UHCMILITARYWEST.COM, OR BY CALLING (877)988-9378.

UnitedHealthcare Military West is the provider for TRICARE services on the west coast. There are 3 options in the Tricare program that you may sign your family up for. There are many differences in these options, please read below for specific details or explore the tricare website at <https://www.tricareonline.com>.

TRICARE Prime features expanded benefits, no premiums, no deductibles, reduced co-payments, and usually no claim forms. TRICARE Prime is a voluntary program, which requires a one-year minimum enrollment and use of the TRICARE provider network. Call 1-800-242-6788 for enrollment/disenrollment, eligibility and authorizations.

TRICARE Extra requires no enrollment. Eligible beneficiaries will experience lower cost shares and usually no claim forms by using the TRICARE provider network, however, under TRICARE Extra, required deductibles will apply. Access to the TRICARE provider network can be obtained through the Health Care Finders located at the TRICARE website.

TRICARE Standard pays a share of the cost of covered health care services obtained from a non-network civilian health care provider. This option requires no enrollment, however, under TRICARE Standard, required deductibles do apply.

DENTAL

MetLife 1-855-638-8371

There are no family dental facilities on base. A referral list can be obtained from the insurance provider.

LEGAL ASSISTANCE

Telephone: (805) 989-7309

Location: Regional Legal Service Office Port Hueneme

Hours: Monday thru Friday 8:00 am to 4:00 pm

The VAW-117 Legal Officer provides limited legal services, such as preparing powers of Attorney or notarizing. For further legal assistance a legal assistance attorney from the Naval Legal Service Office at Port Hueneme will provide advice on wills, powers of attorney, electronic tax filing during January through April, separation, dissolution of marriage (divorce), non-support of dependents, debtor/creditor problems, landlord/tenant problems, and other civil legal matters. A "civil" legal matter is one between two individuals, regardless whether one or both are service-members. Any discussions of your problem will be held in strictest confidence. Superior officers or petty officers cannot lawfully require disclosure of such matters.

Representation of service members in civil court actions by legal assistance attorneys is not permitted. If civilian attorney assistance is required, the legal assistance attorney will refer you to the appropriate attorney referral service for assistance. If you hire a civilian attorney, you will be required to pay his or her fee for services rendered. See the squadron Legal Officer for clarifying information.

COMACLOGWING FAMILY CONTACT AND ASSISTANCE OFFICER – POINT MUGU

Telephone: 805-989-0163

Location: Naval Base Ventura County (Bldg. 50)

Serves as a personal contact to which families of deployed personnel may turn to for assistance in time of emergency or for advice in personal or legal matters. The Family Contact and Assistance Officer can be an intermediary between dependents of deployed personnel and community service organizations as well as an aid to dependents seeking legal counsel.

OMBUDSMAN

Telephone: (805) 258-9278

Email: vaw117ombudsman@gmail.com

The Command's Ombudsman is a spouse of a member of the command, an official volunteer

appointed by the Commanding Officer. Our Ombudsman are **Mrs. Stephanie Slepicka** and **Mrs. Cynthia Trevino**. They has been selected for their role based on their availability for service, organizational skills, judgment, discretion, empathy, and their ability to maintain confidentiality with the families of the personnel serving in the command. Mrs. Slepicka and Mrs. Trevino are well trained for their responsibilities through various formal school, seminars and meetings. They act as a referral service, an information source, a complaint department and a source of comfort to the command's spouses in time of need. They are your friends and you can rely on them for good, sound advice.

CHAPLAIN

Point Mugu Chapel of Faith Telephone: 805-982-4358

After hours and on weekends: 805-989-7209

Port Hueneme Seabee Chapel: 805-989-7967

Chaplains are your clergymen in uniform. They are concerned with your personal problems as well as your spiritual welfare. Chaplains provide regular religious instruction as well as counseling, guidance and assistance in sickness, death, or other emergencies. If you are calling the Chaplain after normal working hours, he may be reached through the Officer of the Day (OOD) at the number listed above.

AMERICAN RED CROSS – PORT HUENEME

Telephone: (805) 982-3074/5200

24 hour line: 800-951-5600

NBVC / Tennant Commands: 877-272-7337

The American Red Cross offers a wide variety of services including communication of emergencies, counseling in personal/family problems, emergency financial assistance, and nursing health programs. Families not residing in the Point Mugu or San Diego areas should call their local Red Cross (the Information Operator will have these phone numbers).

NAVY-MARINE CORPS RELIEF SOCIETY (NMCRS) OFFICES – PORT HUENEME

Telephone: 805-982-4409

Locations: 2600 Dodson St. Bldg 1169, Ste 1

Hours: Monday through Friday 9:00 am to 3:00 pm

Navy Relief is the Navy's own organization for helping Navy and Marine Corps personnel and their families. Funds for this assistance are obtained from the voluntary contributions of naval personnel. You may be loaned or granted money from this organization in cases of emergency by calling the above listed number.

- **FINANCIAL AID:** Available for situations that are beyond the control of you or your family. This includes basic requirements for food, clothing, rent, or other emergencies. Financial aid may be rendered as an interest free loan, grant, or combination of both according to the circumstances. Financial aid is not available for payment of debts for non-essentials; debts contracted before enlistment; debts caused by the service member's misconduct; to finance marriage or divorce; to pay fines or taxes; or to purchase homes, cars, or other convenience items.
- **SERVICES:** In addition to financial aid, Navy Relief provides many other services including hospital visitation, layettes, food lockers, budgeting for baby and budgeting basics classes and thrift shops. Navy Relief also offers referrals to other agencies for assistance with specialized problems such as child guidance and legal assistance.

FLEET AND FAMILY SUPPORT CENTER – PORT HUENEME / POINT MUGU

Telephone: (Port Hueneme) 805-982-5037 / (Point Mugu) 805-989-8146

Location: (Port Hueneme) 1000 23rd Avenue, Bldg 1169 / (Point Mugu) Bldg 225

Hours: Monday, Tuesday, Wednesday, Friday 7:30-5:00pm, Thursday 9:00-5:00pm

Fleet and Family Support Centers provides services such as relocation assistance, new parent support, deployment services, clinical counseling services, financial management counseling, family employment services, family advocacy and the transition assistance programs.

PERSONAL PROPERTY

One consequence of deployment is that you may need to move your family from their current residence. The following will help you vacate your current housing and find other housing with minimum difficulty.

- **GIVING NOTICE**

Failure to give notice may result in paying an extra month's rent after you have moved, and the loss of your deposit. If you have a written rental agreement, check it to see if it discusses giving notice. If nothing is mentioned, or if your rental agreement is oral, you must give your landlord at least 30 days written notice prior to moving out. Notice can be given at any time during the month as long as it is 30 or more days before you want to move. **Discuss move-out requirements before moving in!**

Give the landlord or manager the written notice in person, and have a friend (not a relative) watch you do so. **BE SURE TO KEEP A COPY FOR YOUR OWN RECORDS!** You may be required by the lease to give 30 days notice in writing before the lease runs out if you intend to leave. If you

don't, you will legally be bound to pay rent for at least one more month. This is legal if called for in the lease. If your lease commits you to stay where you are but you want to leave, don't do anything until you have talked to a Legal Officer. In some cases, a lease can be broken with little consequences for the renter. In others, it's a financial disaster. Do not act until you have received legal advice.

- **MILITARY CLAUSE AND THE SERVICEMEMBERS CIVIL RELIEF ACT (SCRA)**

As an active duty service member, you may qualify under SCRA to end your rental agreements without repercussions if you:

- Received permanent change of station orders or deployment orders for a period of more than 90 days, and;
- You provide written notice to your landlord and a copy of your PCS/deployment orders, preferably with at least 30 days notice to your landlord.

If you terminate your lease under the SCRA, your lease will end 30 days after the *first date on which the next monthly payment of rent is due*. For this reason, you may be required to pay one month of rent after providing notice to your landlord. Additionally, your landlord cannot withhold a security deposit as a "penalty" if you have provided timely written notice. A security deposit can only be withheld to pay for property damages beyond ordinary wear and tear caused by the tenant, or to cover unpaid rent the tenant owes. If your landlord wrongfully withholds your security deposit, you should immediately seek the advice of a legal assistance attorney. Contact the squadron Legal Officer, in the phone directory, for clarification.

- **DEPOSITS**

Normally, the landlord may keep only the part of the deposit necessary to pay for cleaning, unpaid rent, and to repair damages caused by the tenant. Before you move out of the apartment ask your landlord to inspect it with you for cleanliness and damage. If he agrees it is OK, have him sign a note saying so. If he won't sign or won't inspect the place with you, inspect it yourself and take pictures of all rooms.

If you and the landlord disagree, write down the disagreements and both of you sign it. This is important to prove you left the place in good condition. If you don't receive your refund within two weeks, see the Legal Officer immediately. Spouses should be given a special Power of Attorney so they can cash any refund check received from the landlord or, so they can sue the landlord in small claims court if necessary.

- **MOVING**

Military Move Website: <http://www.move.mil>

If you are to be transferred after the ship deploys you should leave your spouse a Special Power

of Attorney to arrange for the shipment of household goods and to make claims in the move. If your family is remaining in Point Mugu and is on a government-housing list, leave your spouse a Special Power of Attorney for obtaining government housing. If you have just been transferred and your family will move to Point Mugu after the ship deploys, your spouse will need several Powers of Attorney. You may obtain them from the squadron Legal Officer.

- **PERSONAL PROPERTY OFFICE – PORT HUENEME**

Telephone: 805-982-4099

Hours: Monday through Friday 7:30 am to 4:00 pm

The personal property office may be utilized for any questions concerning you move, and any necessary paperwork that needs to be filed for your move or for any claims.

EARTHQUAKES

- **BEFORE AN EARTHQUAKE:**

Have emergency supplies like a portable radio, flashlight, first aid kit, water, and food. Learn what switches and valves control water, gas, and electricity; and how they work. Pinpoint nearest hospitals, fire, and police stations for help if phones are out of order.

- **HOSPITALITY KITS**

If all your household goods are being shipped the Fleet and Family Support Center in Port Hueneme will be happy to loan you a hospitality kit which contains silver ware, plates, cups, coffee maker, pots and pans, iron, toaster, and cooking utensils. Sleeping mats are also available.

GALLEY – POINT MUGU PACIFIC BREEZE CAFE

The NBVC Point Mugu galley is located off Mugu Road near the barracks. They have a combined menu website which is updated weekly and can be found at

http://www.cnic.navy.mil/regions/cnrsw/installations/navbase_ventura_county.html

or you may call 805-989-7741.

Hours of operation:	MON-FRI	Weekends/Holidays
Breakfast	0600-0715	0630-0730
Lunch	1100-1300	1030-1230
Dinner	1630-1800	1630-1800

BACHELOR HOUSING

Our centralized check-in/out is 24 hours at the Point Mugu Missile Inn, Building 27 at 805-989-8051/0406. For members checking into Barracks after hours, proceed to building 23 and the Barracks Petty Officer will assign you a temporary room for overnight stay until a command room can be made available.

GROCERY STORES

The Commissary is located at Port Hueneme. A small NEX is located in Point Mugu. Civilian stores located closer to Point Mugu include Ralph's, Albertson's, Fresh and Easy, and Trader Joe's. The area has a wide variety of Mexican specialty stores containing all your Authentic Mexican dish preparation items. Numerous produce stands are located on the side roads leading to the grocery stores.

COMMAND POINTS OF CONTACT

Area Code: 805

DSN: 351

Commanding Officer	989-5659
Executive Officer	989-5816
Command Master Chief	989-5600
Duty Phone	989-5632
24 Hour Squadron Care Line	989-0689 or toll-free 800- 640-0935
Ombudsman	805-283-9817
Admin Officer	989-5647
Admin CPO	989-5350
Personnel	989-5350
Career Counselor	989-5350
1st Lieutenant	989-0385
Personnel Officer	989-5350
Legal	989-0348
PSD Port Hueneme	989-2913 (DSN 551)
Safety Officer	989-0362
Aviation Safety Officer	989-5638
NFO & Pilots NATOPS	989-5638
GSO and GSPO	989-8633

Maintenance Officer	989-5291
Asst Maint Officer	989-5296
AE Shop	989-5847
Airframes / Corrosion Control	989-5298
AT Shop	989-5893
Maint DIVO	989-5297
Line Shack	989-5958
AZ Shop	989-5260
Maint Admin	989-5291
Maintenance Control	989-5260
MMCPO	989-5264
Paraloft (PR / AME Shop)	989-0370
Power Plants	989-5896
Quality Assurance/ QAO	989-5388

TELEPHONE DIRECTORY

To Call	Point Mugu	Hueneme
On Base	805-989-XXXX	805-982-XXXX
DSN	351-XXXX	551-XXXX

All Emergency: 9-1-1

Fire Division: Port Hueneme 805-982-4595 (DSN: 551) Point Mugu: 805-989-7034 (DSN: 351)

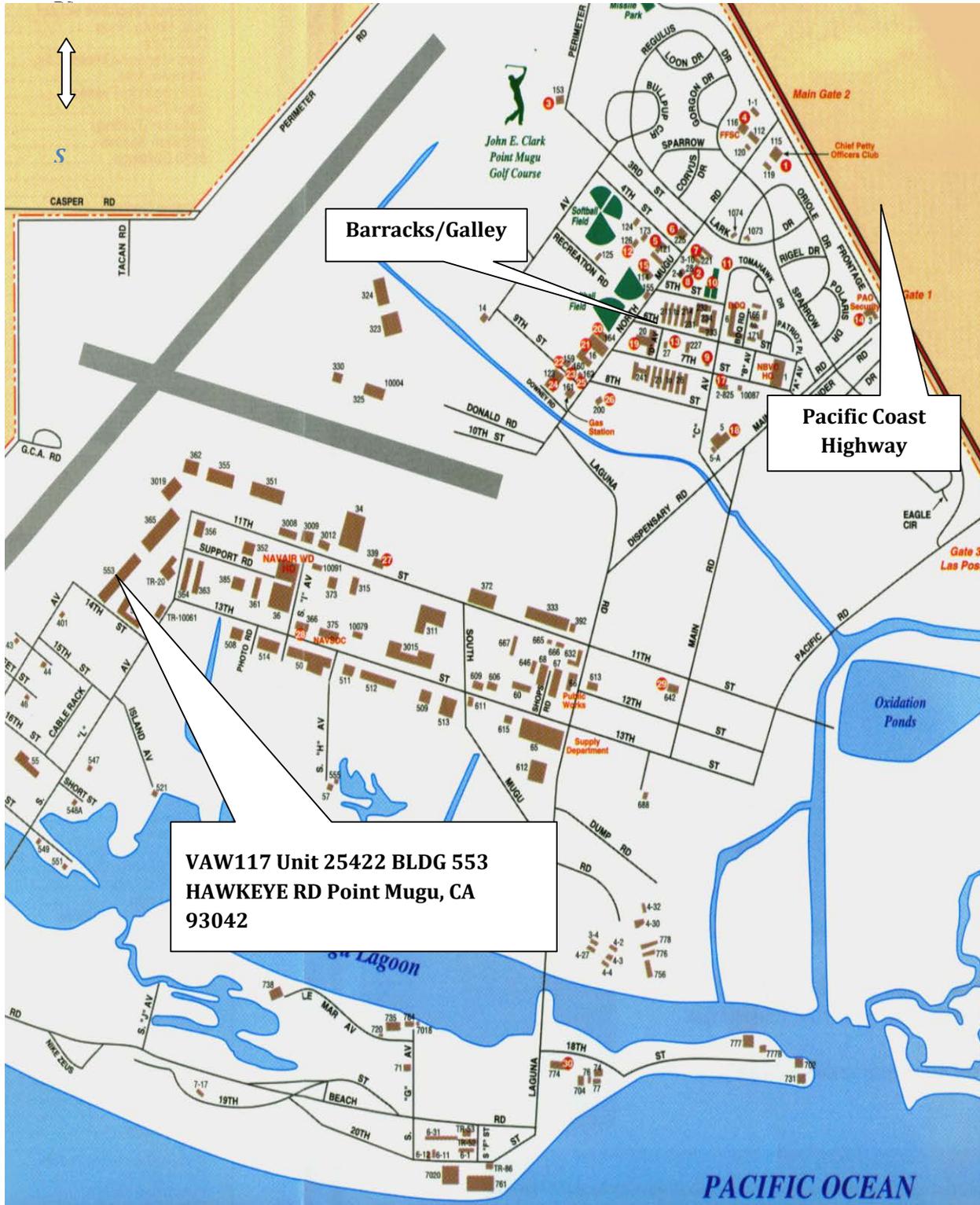
Police Division / Dispatch: 805-982-4591 / 2023

NBVC Hotline (24 Hour recording): 805-989-8786

Department	Extension
POLICE DEPARTMENTS	
Port Hueneme Police Dept.	805-488-3611 805-986-6530
Point Mugu VC Sheriff's Office	805-654-2336
Oxnard Police Department	805-385-7600 805-385-7628
Ventura Police Department	805-654-7700 805-339-4400
Camarillo Police Department	805-485-6747 805-388-5100
California Highway Patrol	805-477-4100 805-654-4571
COMMUNITY RESOURCES - VENTURA COUNTY	
Community Memorial Hospital – Ventura	805-652-5011
St. John's Regional Hospital – Oxnard	805-988-2500
Vista Del Mar Hospital - Ventura	805-653-6434
LAX Airport	310-646-5252
Oxnard Airport	805-388-4274
Road Runner Shuttle (to LAX/Oxnard)	1-800-247-7919

Ventura County Airporter (to LAX/Oxnard)	805-650-6600	
Department of Motor Vehicle	1-800-777-0133	www.dmv.ca.gov
Food Stamps	805-385-8519	
GI Bill	1-888-GI-BILL	www.gibill.va.gov
IRS Customer Service	1-800-829-1040	
Navy Federal Credit Union	1-866-454-3141	
Ventura County - Govt Ctr	805-662-6661	
Ventura County - Marriage License	805-654-3788	
Veteran's Affairs Office - Ventura	1-800-827-1000	805-477-5155
Women Infant & Children WIC	1-800-942-9675	805-981-5251
MILITARY RESOURCES		
Armed Forces Bank	805-815-4845	
Bachelor Housing	805-982-4551	805-989-0406
CBC Federal Credit Union	805-988-2151	
Chapel	805-982-4358	805-989-7967
Color Guard / Honor Guard	805-989-0595	
Commissary	805-982-2400	
DEERS	1-800-334-4162	
Dental Clinic	805-982-5584	805-989-7603
Fleet & Family Support Center	805-982-5037	805-989-8146
FOCUS Group	805-982-4486	
Health Clinic	805-982-6320	
Housing Office	805-982-4321	
Human Resources Office	805-982-2418	
Lincoln Housing	805-483-2383 (PH) 805-986-0928 (PM) 805-419-4921 (Camarillo)	
Motorcycle Training Program	805-989-0007	
Naval Criminal Investigative Services (NCIS)	805-982-4524	
Navy College Office	805-982-3940	805-989-8362
Navy Gateway Inns & Suites	805-982-6025	805-989-8251
Navy College Learning Center	805-982-4329	
Navy Legal Service Office	805-982-3124	805-989-7309
Navy Lodge	1-800-628-9466	805-985-2624
Navy Marine Corps Relief Society	805-982-4409	
Ombudsman for NBVC	805-509-3799	
Personal Property Office	805-982-4099/5260	
Pharmacy	805-982-6450	Refills 866-286-8249
Post Office	805-982-4761	
Pride Industries	805-982-6789	
Personnel Support Detachment (PSD) Directory Listing	805-982-2573	
Duty PSD - only for emergency	805-901-0177	https://rapids-appointments.dmdc.osd.mil
-ID Card / CAC Card for appointments	800-538-9552	
-Sponsors may check or update your DEERS Record		
Public Works (Service Calls)	805-982-2222	805-989-8888
Substance Abuse Rehabilitation Program (SARP)	805-982-4300	
SATO Travel (Government Travel)	855-744-4659	
School Liaison Officer	805-989-5211	
Seabee Museum	805-982-5165	
Thrift Shop	805-982-4410	
Vehicle Registration	805-982-4371	
Veterinary Services	805-982-3271	
Visitor Control (Pass & ID)	805-982-4371	805-982-2019
MORALE WELFARE & RECREATION		
MWR Main Office & Theater Reservations	805-982-5554	
Auto Hobby Shop	805-982-4399	805-989-7353
Beach Motel (PM) & Camp Site Reservations	805-989-8407	
Bowling Center	805-982-2619	805-989-7667
Child Development Center	805-982-4849	805-982-4663 805-989-3675

Information, Tickets & Tours	805-982-4284	805-989-7628
School Age Care	805-982-3324	
Youth and Teen Centers	805-982-4218	805-989-7580 805-383-6240



NOTES

